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| **It is important that we understand the experience of all different community groups**  **We would like to understand your experience of domestic abuse services**  The Council has new responsibilities to ensure a range of domestic abuse support services are in place for individuals and their families accessing safe accommodation.  It would be very helpful if you could share your experience of services so that the Council can make improvements to the support that is available.  It would be helpful if you could please indicate what group you identify with so we can make sure we get a full picture –  FEMALE  BAME  MALE  LBGTQ+  DISABLED  SINGLE PERSON  FAMILY  ANY OTHER GROUP NOT LISTED ABOVE: | |
| Where did you first go to when you decided to seek support? | Please detail where you first made contact with services: |
| What support were you offered and do you feel it met your needs?  Examples of support may include: advocacy, counselling, domestic abuse prevention advice, housing related support or specialist support or those with specialist characteristics. | Please describe the services made available to you: |
| Were the needs of your children a consideration when you accessed support?  Examples of support may include:  play therapy and advocacy, 1:1 support, group therapy. | Please detail whether services were made available to your children: |
| Did you access safe accommodation? This can include: a refuge, supported accommodation, refuge scheme (security measures in your own home) and emergency accommodation | Please detail safe accommodation where applicable: |
| What services were not available and what needs did you have that were not met? | Please detail what services would have been helpful for you but that were not available: |
| Were you denied any services? | If you were denied services, please detail the reason: |
| Was follow on support available after you had accessed support services as detailed above? | Please detail services made available to you after initial support was provided: |
| What was the outcome of your experience with services? | Please detail any thoughts and feelings around what accessing services has meant for you. What worked well for you and what would you change? |

You can return the completed form to the organisation/individual who provided you with the form and they will forward it to me or you can send the completed form directly to me at [bronwyn.lilley@darlington.gov.uk](mailto:bronwyn.lilley@darlington.gov.uk)

THANK YOU SO MUCH FOR TAKING THE TIME TO COMPLETE THIS FORM.

It is very appreciated.