

# **Darlington Association on Disability**

## **Information Guide**

### **Mobility**

Transport is a crucial part of independent living for disabled people, for getting to work, visiting friends, shopping, holidays and the freedom to go further afield. This Section has details of local accessible transport, as well as public transport provision, both locally and nationally, and other mobility-related issues.

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### **Local Services**

The **Shopmobility Service**, run by **Darlington Association on Disability (DAD)**, hires manual and electric wheelchairs and mobility scooters to enable people who have any mobility-related impairments and/or conditions to access the shops, shopping centres and the other amenities within Darlington Town Centre. A small charge of £2 (Two pounds) per loan is made. The service is open from 9.45am to 4.30pm Monday to Saturday. It is advisable to book in advance as there is a very heavy demand for equipment. Customers need to register before using the service for the first time; they are required to bring identification with them on their first visit for this purpose. Free parking spaces are provided and a map is available which outlines routes showing the locations of dropped kerbs in Darlington Town Centre. As the number of free parking spaces available to users of the Darlington Shopmobility Service is limited, it is strongly advisable to book one

at the same time as arranging to book any equipment through the Service.

**Darlington Association on Disability (DAD)** also provides the innovative **Wheelygood** website. This website allows visitors to Darlington Town Centre to find wheelchair and scooter accessible premises, accessible parking and dropped kerbs within Darlington Town Centre.

**Darlington Borough Council** operates a **Concessionary Fares Scheme** for disabled people and anyone who is over the age of sixty years, who live in the Borough of Darlington. There are a number of options available to Darlington residents including bus passes which allow free bus travel not only within the Borough of Darlington, but on all local bus services in England. Bus passes can be used any time after 9.30 am on a weekday morning (Mondays to Fridays) and before 11.00 pm on a weekday evening, and at any time during weekends and bank holidays. People who require assistance to travel by bus within Darlington Borough are entitled to a companion pass. Application forms for the Concessionary Fares Scheme can be obtained from Darlington Borough Council. Application forms can also be completed online by following the relevant links from Darlington Borough Council's website.

**Darlington Association on Disability (DAD)** can provide a list of wheelchair accessible vehicles, including taxis.

Accessible buses now operate on some of the bus routes within Darlington and the immediately-surrounding area. Contact the bus companies direct for details, or contact **Darlington Borough Council's Local Motion team** for further information.

The **Blue Badge Scheme** permits cars carrying people who are registered blind or who have severe difficulties with walking to park near shops, bus and railway stations and other facilities. The scheme is administered locally by **Darlington Borough Council Adult Social Services Department**. The application process may involve giving medical details or providing a Doctor's letter. The badge belongs to the disabled person who qualifies for it, (who may or may not be a car driver), and can be used in any vehicle they are travelling in. Fines will be issued for misuse of a Blue Badge. Owners can be issued with a parking ticket if a vehicle displaying a Blue Badge is parked over or obstructing a dropped kerb. A leaflet is available from **Darlington Borough Council's Local Motion** team detailing car parks in Darlington, including those which provide free reserved spaces for Blue Badge Holders.

**Darlington Association on Disability (DAD)** also runs an **Access Interest Group** which works to highlight and resolve the problems disabled people encounter in Darlington and the immediately-surrounding area while trying to access transport services. The group works with representatives from the local authority, police, traffic wardens, public transport providers and private hire firms (taxi companies).

**Traveline North East and Cumbria** provides comprehensive timetable and fare information for all local bus, metro, train and ferry journeys throughout the North East and Cumbria.

## **Travel Advice**

The Government set up the **Disabled Persons' Transport Advisory Committee (DPTAC)** in 1985 as an independent body to advise it on the transport needs of all disabled people. Its role has been extended to advise Ministers on the needs of disabled people in the built environment. It has produced several useful documents, which are available from its website. **DPTAC** also runs a travel advice and transport information service for disabled people called 'Door to Door'. The Door to Door Service covers all aspects of travel and transport both locally and nationally within the UK, as well as overseas. The free service is provided by staff with a personal understanding of the needs of disabled people.

A number of organisations provide information on impairment specific mobility-related issues. These organisations include

**Epilepsy Action, The Royal National Institute of Blind People (RNIB), The Royal National Institute of Deaf People (RNID), the Spinal Injuries Association (SIA) and the Stroke Association.**

The **National Federation of Shopmobility UK (NFSUK)** and **Darlington Association on Disability (DAD)** has information about other mobility equipment hire services throughout the UK. The level, type and range of equipment available, and charges made can vary widely.

## **Bus Travel**

The **National Express** Coach Service publishes its Code of Practice for Disabled Passengers on its website. It also provides a specialist booking service to make sure your travel requirements can be met, as far as possible.

For information regarding bus travel within Darlington and the immediately-surrounding area, and for local bus services within other towns and cities within the UK, please contact the operator of the relevant bus service. To find out which operator serves your area contact **Traveline North East and Cumbria**.

## **Car Travel**

There are several organisations that provide information and advice on car travel. These cover areas such as learning to drive, obtaining insurance, choosing a car, getting your needs assessed, having modifications made to controls and any other accessibility-related issues in terms of car travel and driving a car as a disabled person.

**North East Drive Mobility**, run by Northumberland, Tyne and Wear NHS Foundation Trust, is one of seventeen **Mobility Centres** across the country. It offers advice on driving, car adaptations and car choice for disabled people. The Centre undertakes driving assessments using a wide range of vehicles. They offer passengers with mobility impairments advice on getting in and out of a vehicle, travelling safely (for example in a wheelchair), and loading and stowage of equipment such as wheelchairs. The Centre offers a specialist vehicle assessment service including drive from wheelchair options, high tech controls including joystick and horizontal steering and various secondary

controls. Staff can also supply details of Approved Driving Instructors with experience of teaching disabled people.

The **Queen Elizabeth Foundation Mobility Centre** provides information to disabled people and carers. The Centre carries out assessments for car drivers and passengers. It also demonstrates and assesses a wide range of vehicles.

**Motability** operates Leasing and Hire Purchase Schemes for people entitled to the Higher Rate Mobility Component of Disability Living Allowance (DLA), if awarded for three years or longer or War Pensioner's Mobility Supplement. Motability offers assistance with hiring or leasing a new car, or buying on Hire Purchase new or used cars or wheelchairs. In some cases Motability can also provide financial assistance with the deposit required for leasing. A high number of both local and national car dealers are registered to provide the various schemes which are run and administered by Motability. Many participating dealers may also provide discounted vehicles to people in receipt of the Higher Rate Mobility Component of Disability Living Allowance (DLA) without using Motability.

There are a number of specialised Insurance Brokers who can support and assist disabled motorists in finding suitable Motor Insurance. For further information contact **Darlington Association on Disability (DAD)** or **RADAR**. You have a responsibility to declare the full facts about your impairment and about all adaptations made to your car. If you do not, this could invalidate any claim.

Several motoring organisations, for example, the **Disabled Motorists' Federation** and the **Mobilise Organisation**, offer advice and publish information on mobility issues such as legal requirements, insurance and vehicle conversions. Membership of these organisations may also include travel discounts.

Most recovery services, for example the **AA**, **RAC** or **Green Flag**, offer specialist support and information for disabled members, including a variety of concessions.

**RADAR** produces 'Get Motoring', a guide for disabled people on finding, financing and maintaining a car.

The **Research Institute for Consumer Affairs (RICA)** publishes "The Ability Car Guide", which contains details on buying a car, insurance, adaptations, measurements, prices and reliability.

## Rail Travel

The **Disabled Persons' Railcard** allows disabled people to buy rail tickets at reduced rates of up to a third for a period from twelve months (one year), up to thirty-six months (three years). If another adult is travelling with a disabled person who has a Railcard, they can also travel at the same discounted fare. There are qualifying criteria, which must be met before a Disabled Persons' Railcard will be issued.

Children aged from five to fifteen years may also be eligible for a Disabled Persons' Railcard. Although they only need to pay the normal child's fare, an adult can travel with them at the discounted rate of one third off the adult fare.

To buy a Railcard you need to complete an application form and send it with a copy of proof of entitlement and payment.

Application forms are available from main railway stations, as is the booklet "Rail Travel for Disabled Passengers". An application form can also be completed online from the Disabled Persons' Railcard Website. The site also enables visitors to check access at stations throughout the country.

To arrange a train journey in the UK contact **National Rail Enquiries**. Many ticket office windows have been fitted with induction loops. These windows should be clearly marked. Arrangements can be made for disabled passengers when travelling by train. **National Rail Enquiries** can usually arrange for staff to assist passengers onto and off a train if sufficient and ideally more than 24 hours' notice is given. You should give your travel requirements when booking so they are prepared. It is also possible to purchase tickets and book the necessary assistance and/or support at the ticket office which belongs to the station from which you intend to start your journey, so long as you do this well in advance of the day when you plan to travel. Most trains can accommodate wheelchair users. New rolling stock also has facilities to assist people with a sensory impairment, for example, visual and audible public information. All Inter-City services are wheelchair accessible. Access to the train is provided by means of ramps kept at stations. Disabled people who require assistance are strongly advised to contact the stations at both ends of their journey, plus any stations where changes are required, to ensure that someone is available.

**Eurostar** services operating from London to Paris and Brussels are fully accessible to wheelchair users. Two wheelchair spaces are available in two first class carriages on each Eurostar train. Wheelchair users pay the lowest available standard class fare. A companion can also travel at a discounted rate.

## **Air Travel**

There are a number of publications offering practical advice and information to air travellers, for example, "Flying High" from the **Disabled Living Foundation (DLF)** or **RADAR's** "Access to Air Travel".

The **Disabled Persons' Transport Advisory Committee (DPTAC)** has also published a Guide for disabled air travellers. It sets out what you should expect from airports and airlines. The code sets out a number of areas where a disabled person should expect assistance including accessibility issues at the airport from arrival through the checking-in process to the departure gate. The destination airport or your travel operator should provide assistance to passengers in transit to the point of onward travel.

Airlines have varying practices with regard to passengers who have an impairment. Some require medical clearance using a Medif (which is also known as a Standard Medical Form), which should be completed by your own doctor. If you are a regular disabled air traveller who has an impairment which does not vary and/or who has a stable medical condition, you can obtain a Frequent Travellers' Medical Form (FREMEC). Information regarding procedures for boarding, carriage of wet cell batteries, use of oxygen, wheelchair carriage, toilets and so on, should be available from your travel and/or booking agent, airlines and airports.

## **Sea Travel**

The range of facilities available to disabled people varies considerably from port to port. Many ferries are equipped with lifts and wheelchair accessible toilets. It is essential that you check facilities well in advance, and that you let the various organisations with whom you are making your travel arrangements know of your full travel requirements. This includes the ferry company, the people who operate the ports you are travelling to and from, and the travel and/or booking agent.

Some shipping companies will give concessions to disabled motorists using car ferries. For details of accessible ferries and cruise ships contact **Darlington Association on Disability (DAD)** or **RADAR**. Because holidays on cruise ships are not covered by the Disability-related component of the new Equality Act 2010, travel operators who provide this type of holiday may not have to make any “reasonable adjustments” and can refuse to accept disabled passengers. It is very important to check accessibility thoroughly before making a booking.

## **Other Sources of Information**

Other Sections of the Darlington Association on Disability Information Guide may contain further information relevant to Mobility-related Issues.

The **Consumer Issues** Section gives details on the RADAR Key Scheme (RKS) (previously known as the National Key Scheme (NKS)), which has been set up to provide keys for accessible toilets.

The **Equipment** Section provides more details relating to organisations which sell and/or hire out equipment which can be used for Mobility-related purposes.

The **Legal Rights** Section gives general information on how to access legal advice if you believe you may have been discriminated against.

There are a number of local and national organisations providing broad information and advice resources. Please refer to this Guide's Introduction for contact details.

Contact **Darlington Association on Disability's** Information Service for assistance with searching for information about any subject in this Guide or for support in dealing with your information requests.

## **Contacts**

### **AA (The Automobile Association)**

Customer Support Centre

Fanum House

Basingstoke

Hampshire

RG21 4EA

Telephone (Disability Helpline) : 0800 26 20 50

Telephone (General Enquiries) : 0870 600 0371

Fax : 0161 488 7544

Minicom : 0800 328 2810

Email : [customersupport@theaa.com](mailto:customersupport@theaa.com) or Contact through Website

Website : [www.theaa.com](http://www.theaa.com)

**Access Interest Group**

C/O Darlington Association on Disability (DAD)

Headquarters

20-22 Horsemarket

Darlington

DL1 5PT

Telephone : 01325 489999

Fax : 01325 488188

Minicom : 01325 245061

Website : [www.darlingtondisability.org/](http://www.darlingtondisability.org/)

**Darlington Association on Disability (DAD)  
Shopmobility Service and Access Interest Group**

20-22 Horsemarket

Darlington

DL1 5PT

Telephone : 01325 489999

Fax : 01325 488188

Minicom : 01325 245061

Email : [shopmobility@darlingtondisability.org](mailto:shopmobility@darlingtondisability.org)

Email : [access@darlingtondisability.org](mailto:access@darlingtondisability.org)

Website : [www.darlingtondisability.org/](http://www.darlingtondisability.org/)

Darlington Town Centre Accessibility Website :  
[www.wheelygood.org/](http://www.wheelygood.org/)

**Darlington Borough Council  
Town Hall**

Feethams

Darlington

DL1 5QT

Telephone : 01325 380651

Fax :

Minicom :

Email : [enquiries@darlington.gov.uk](mailto:enquiries@darlington.gov.uk)

Website : [www.darlington.gov.uk/](http://www.darlington.gov.uk/)

**Local Motion Team**

Units 8-11

The Beehive

Lingfield Point

Darlington

DL1 1YN

Telephone : 0800 458 9810

Fax :

Minicom :

Email : [dothelocalmotion@darlington.gov.uk](mailto:dothelocalmotion@darlington.gov.uk)

Website : [www.dothelocalmotion.co.uk](http://www.dothelocalmotion.co.uk)

**Adult Social Services Department**

Access and Contact Team

Central House

Gladstone Street

Darlington

DL3 6JX

Telephone (Main Switchboard) : 01325 346200  
Telephone (Emergency Duty Team) : 0870 240 2994  
Telephone (Out of Hours Emergency Service) : 07971 983183  
Fax : 01325 346474  
Minicom (Darlington) : 01325 468504  
Minicom (Stockton-on-Tees) : 01642 602346  
Emergency Duty Team Text Messaging Service (SMS) : 07826  
903165  
Email : Contact through Website  
Website : [www.darlington.gov.uk](http://www.darlington.gov.uk)

**Disabled Living Foundation (DLF)**

380-384 Harrow Road

London

W9 2HU

Telephone (National Helpline) : 0845 130 9177 (Open Mondays to  
Fridays from 10.00 am until 4.00 pm)

Telephone (Main Switchboard) : 0207 289 6111 (Open Mondays to  
Fridays from 9.00 am until 5.00 pm)

Fax :

Minicom : 0207 432 8009

Email (National Helpline) : [helpline@dlf.org.uk](mailto:helpline@dlf.org.uk)

Email (For All Other Enquiries) : [info@dlf.org.uk](mailto:info@dlf.org.uk)

Website : [www.dlf.org.uk](http://www.dlf.org.uk)

**Disabled Motorists' Federation**

145 Knoulberry Road

Blackfell

Washington

Tyne & Wear

NE37 1JN

Telephone : 0191 416 3172

Fax : 0191 416 3172

Minicom :

Email : [jkillick2214@compuserve.com](mailto:jkillick2214@compuserve.com) or contact through Website

Website : [www.dmfed.org.uk/](http://www.dmfed.org.uk/)

**Disabled Persons' Railcard Office**

PO Box 11631

Laurencekirk

AB30 9AA

Telephone : 0845 605 0525 (Open from Mondays to Sundays from 7.00 am until 10.00 pm)

Fax :

Minicom : 0845 601 0132 (Open from Mondays to Sundays from 7.00 am until 10.00 pm)

Email : [disability@atoc.org](mailto:disability@atoc.org)

Website : [www.disabledpersons-railcard.co.uk](http://www.disabledpersons-railcard.co.uk)

**Disabled Persons' Transport Advisory Committee (DPTAC)**

2-23 Great Minster House

76 Marsham Street

London

SW1P 4DR

Telephone : 0207 944 8011

Fax : 0207 944 6998

Minicom : 0207 944 3277

Email : [dptac@dft.gsi.gov.uk](mailto:dptac@dft.gsi.gov.uk)

Website : <http://dptac.independent.gov.uk/door-to-door>

**Epilepsy Action**

New Anstey House

Gate Way Drive

Yeadon

Leeds

LS19 7XY

Telephone (Free National Helpline) : 0808 800 5050

Telephone (Main Switchboard) : 0113 210 8800

Fax : 0113 391 0300

Minicom :

Email (National Helpline) : [helpline@epilepsy.org.uk](mailto:helpline@epilepsy.org.uk)

Email (For All Other Enquiries) : [epilepsy@epilepsy.org.uk](mailto:epilepsy@epilepsy.org.uk)

Website : [www.epilepsy.org.uk](http://www.epilepsy.org.uk)

### **Eurostar**

Eurostar Group Limited

Head Office

Times House

Bravington's Walk

London

N1 9AW

Telephone (National Helpline for Disabled Travellers) : 0844 825 5822

Fax :

Minicom :

Email : Contact through Website

Website : [www.eurostar.com](http://www.eurostar.com)

### **Green Flag**

3 Edridge Road

Croydon

Surrey

CR9 1AG

Telephone (New and Prospective Members) : 0845 246 1557

Telephone (Existing Members) : 0845 246 1558

Telephone (Emergency Breakdown Helpline) : 0800 051 0636

Fax :

Minicom :

Email : [member-queries@greenflag.com](mailto:member-queries@greenflag.com)

Website : [www.greenflag.com](http://www.greenflag.com)

### **Mobilise Organisation**

Ashwellthorpe

Norwich

NR16 1EX

Telephone : 01508 489449

Fax : 01508 488173

Minicom :

Email : [enquiries@mobilise.info](mailto:enquiries@mobilise.info) or Contact through Website

Website : [www.mobilise.info](http://www.mobilise.info)

### **Motability**

Warwick House

Roydon Road

Harlow

Essex

CM19 5PX

Telephone (National Helpline) : 0845 456 4566

Telephone (Main Switchboard) : 01279 635999

Fax : 01279 632000

Minicom (National Helpline) : 0845 675 0009

Minicom (Head Office) : 01279 632213

Email : Contact through Website

Website : [www.motability.co.uk](http://www.motability.co.uk)

**National Express**

Customer Relations

National Express

PO Box 9854

Birmingham

B16 8XN

Telephone (Bookings Helpline) : 0871 781 8181

Telephone (Disabled Persons' Travel Helpline) : 0871 781 8179

Fax :

Minicom : 0121 455 0086

Email : Contact through Website

Website : [www.nationalexpress.com/coach](http://www.nationalexpress.com/coach)

**National Federation of Shopmobility UK (NFSUK)**

Richard Ashdown

The Manager

The National Federation of Shopmobility UK (NFSUK)

Head Office

PO Box 6641

Christchurch

BH23 9DQ

Telephone : 08456 442 446

Fax : 08456 444 442

Minicom :

Email : [info@shopmobilityuk.org](mailto:info@shopmobilityuk.org)

Website : [www.shopmobilityuk.org/](http://www.shopmobilityuk.org/)

**National Rail Enquiries**

Freepost RSEH-TBGE-HBJJ

Plymouth

PL4 6AB

Telephone (Main Enquiries Helpline) : 0845 748 4950

Telephone (Train Tracker) : 0871 200 4950

Fax :

Minicom : 0845 605 0600

Text Messaging Service (SMS) (Train Tracker) : Text Station  
Name to : 84950

Email : Contact through Website

Website : [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

### **North East Drive Mobility**

Centre for Neuro-Rehabilitation and Neuro-Psychiatry

Walkergate Park

Benfield Road

Newcastle-Upon-Tyne

NE6 4QD

Telephone : 0191 287 5090

Fax :

Minicom :

Email : [northeast.drivemobility@ntw.nhs.uk](mailto:northeast.drivemobility@ntw.nhs.uk)

Website : [www.ntw.nhs.uk](http://www.ntw.nhs.uk)

### **Queen Elizabeth Foundation Mobility Centre**

Leatherhead Court

Woodlands Road

Leatherhead

Surrey

KT22 0BN

Telephone : 01372 841100

Fax : 01372 844072

Minicom :

Email : [info@gef.org.uk](mailto:info@gef.org.uk) or Contact through Website

Website : [www.qef.org.uk](http://www.qef.org.uk)

**RAC**

8 Surrey Street

Norwich

Norfolk

NR1 3NG

Telephone (National Customer Services Helpline) : 0844 891 3111

Fax :

Minicom : 18001 0800 029 029

Text Messaging Service (SMS) : 07855 828282

Email : Contact through Website

Website : [www.rac.co.uk](http://www.rac.co.uk)

**RADAR**

Head Office

12 City Forum

250 City Road

London

EC1V 8AF

Telephone : 0207 250 3222

Fax : 0207 250 0212

Minicom : 0207 250 4119

Email : [radar@radar.org.uk](mailto:radar@radar.org.uk)

Website : [www.radar.org.uk/radarwebsite](http://www.radar.org.uk/radarwebsite)

**Research Institute for Consumer Affairs (RICA)**

Head Office

Unit G03

The Wenlock Business Centre

50-52 Wharf Road

London  
N1 7EU  
Telephone : 0207 427 2460  
Fax : 0207 427 2468  
Minicom : 0207 427 2469  
Email : [mail@ricability.org.uk](mailto:mail@ricability.org.uk)  
Website : [www.ricability.org.uk](http://www.ricability.org.uk)

**Royal National Institute of Blind People (RNIB)**  
Yorkshire, Humber and North East Regional Office

Fairfax House  
Merrion Street  
Leeds  
LS2 8JU  
Telephone (National Helpline) : 0303 123 9999  
Telephone (Main Switchboard) : 0113 386 2800  
Fax : 0113 386 2801  
Minicom :  
Email : [actionyorkshumber&ne@actionforblindpeople.org.uk](mailto:actionyorkshumber&ne@actionforblindpeople.org.uk)  
Website : [www.rnib.org.uk](http://www.rnib.org.uk)

**Royal National Institute of Blind People (RNIB)**

Head Office  
105 Judd Street  
London  
WC1H 9NE  
Telephone (National Helpline) : 0303 123 9999  
Telephone (Main Switchboard) : 0207 388 1266  
Fax : 0207 388 2034  
Minicom :  
Email : [helpline@rnib.org.uk](mailto:helpline@rnib.org.uk)

Website : [www.rnib.org.uk](http://www.rnib.org.uk)

**Royal National Institute for Deaf People (RNID)**

19-23 Featherstone Street

London

EC1Y 8SL

Telephone (Main Switchboard) : 0207 926 8000

Telephone (Free National Information Line) : 0808 808 0123

Fax : 0207 296 8199

Minicom (Head Office) : 0207 926 8001

Minicom (Free National Information Line) : 0808 808 9000

Text Messaging Service (SMS) : 07800 000360

Email : [informationline@rnid.org.uk](mailto:informationline@rnid.org.uk)

Website : [www.rnid.org.uk/](http://www.rnid.org.uk/)

**Northern Regional Office**

Aeroworks

5 Adair Street

Manchester

M1 2NQ

Telephone : 0161 276 2301

Fax : 0161 274 3606

Minicom : 0161 276 2302

Text Messaging Service (SMS) : 07800 000360

Email : [information.north@rnid.org.uk](mailto:information.north@rnid.org.uk)

Website : [www.rnid.org.uk/](http://www.rnid.org.uk/)

**Spinal Injuries Association (SIA)**

SIA House

2 Trueman Place

Oldbrook

Milton Keynes

MK6 2HH

Telephone (National Helpline) : 0845 678 6633

Telephone (Free National Advice Line) : 0800 980 0501

Telephone (Main Switchboard) : 01908 604191

Fax : 0845 070 6911

Minicom : 0800 959 598

Text Messaging Service (SMS) (National Advice Line) : Text SIA  
then your message to : 81025

Email : [sia@spinal.co.uk](mailto:sia@spinal.co.uk) or Contact through Website

Website : [www.spinal.co.uk](http://www.spinal.co.uk)

### **Stroke Association**

Stroke House

240 City Road

London

EC1V 2PR

Telephone (Free National Helpline) : 0303 303 3100

Telephone (Main Switchboard) : 0207 566 0300

Fax : 0207 490 2686

Minicom : 0207 251 9096

Email : [info@stroke.org.uk](mailto:info@stroke.org.uk) or Contact through Website

Website : [www.stroke.org.uk](http://www.stroke.org.uk)

### **Traveline North East and Cumbria**

C/O Stagecoach Depot

Shields Road

Walkergate

Newcastle-Upon-Tyne

NE6 2BZ

Telephone : 0871 200 2233

Fax :

Minicom :

Email : [info@travelinenortheast.info](mailto:info@travelinenortheast.info) or Contact through Website

Website : [www.travelinenortheast.info](http://www.travelinenortheast.info)

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